



University of Brighton

SSPARC

Social Science

Policy and Research Centre

Director: Professor Marian Barnes

CRITICAL PERSPECTIVES ON USER INVOLVEMENT

A day in which speakers, workshop presenters and delegates will take a critical look at the current position of 'user involvement'

**Conference programme
and booking form**

**Hove Town
Hall
Norton Road
Hove
East Sussex
BN3 4AH**

24th April 2009



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This one-day conference is an opportunity for plenary speakers, workshop presenters and delegates to consider and discuss whether involvement has lost its radical edge, whether it has made a difference to the lives of service users, and what the challenges are in the twenty-first Century.

Speakers

Prof Nick Crossley – ‘The British mental health users’ movement 1970-2000’

This presentation will trace the history of the British mental health users’/survivors’ movement between 1970 and 2000. It will reflect upon the various problems encountered by the movement and the dynamics which have shaped its evolution.

Dr Rachel Hurst CBE – ‘The right to be heard and co-production’

This presentation will define the real meaning of the title, outline a history of disabled people's struggle to be heard and then look at how governments and statutory authorities implement – or don't implement – this involvement. The need for users to make alliances with services providers – alliances that are based on co-production, not professionals on top, will also be addressed.

Dr Elizabeth Harrison and Kate Davies – ‘Invited participation - growing older and being heard’

This presentation will reflect on an apparent gap between aspirations for invited participation and actual practices. Through examples of public celebrations of engagement, it will consider the development of older people's forums, focusing on the relationship between the inviters and the invited.

Dr Val Williams and Mouse England – ‘Our lives, our research’

This presentation is about disabled people doing their own research, and working with others to carry out ‘inclusive research’. We will look at examples of the way people with learning disabilities have had a voice and a role to play at different stages of the research process. Mouse will talk about her own role in research projects; about making priorities for research; about advising research projects; and about being paid to carry out research as part of a team. We will particularly highlight the benefits and tensions of inclusive research.

Themed workshops

Margins to mainstream; Motivations and expectations; Nothing about us without us; Impact and outcomes; Agents of knowledge



Programme

- 9.15am** **Registration and refreshments**
- 9.30am** **Welcome to the conference**
Professor Marian Barnes, Director of the Social Science
Policy and Research Centre
- 9.40am** **Dr Rachel Hurst CBE**
Director of Disability Awareness in Action
- 10.20am** **Dr Elizabeth Harrison and Kate Davies**
University of Sussex
- 11.00am** **Break for refreshments**
- 11.20am** **Workshops 1**
A choice of 6 sessions. Each session includes two
presentations with discussion.

Nothing about us without us – room 4

Fran Branfield & Peter Beresford ‘Enabling Diversity. The route to effective involvement and user solidarity’

Patsy Staddon ‘Service user led research in the NHS: Wasting our time?’

Margins to mainstream – room 1

Kati Turner & Steve Gillard ‘Still out there? Is the service user voice becoming lost as user involvement moves into the mental health research mainstream?’

Michelle Farr ‘Participating Together for change: jointly involving users and front line staff to transform services from the ground up.’

Agents of knowledge – room 2

Diana Rose ‘History of user-led and collaborative research and the vexed example of ECT (electroconvulsive therapy)’

Felicity Callard 'Who defines 'patient benefit' in translational mental health research?'

Motivations and expectations – room 3

Rachel Purtell & Wendy Rickard 'Getting the measure of involvement: Should we, could we?'

Ann-Louise Caress 'Actively choosing to be passive: Disempowerment or autonomy?'

Impact and outcomes (A) – room 5

Joe Duffy & Brendan McKeever 'Looking out from the middle – changing work practices through user involvement'

Sophie Staniszewska, Sandy Herron-Marx, Carole Mockford & Andy Gibson 'Exploring the iatrogenic aspects of patient and public involvement'

Impact and outcomes (B) – room 6

Rosemary Barber & Jonathan Boote 'Is it feasible to evaluate the impact of service user involvement on health and social research?'

Phil Cotterell & Carolyn Morris 'The impact of involvement on service users'

12.35pm **Lunch**

1.20pm **Professor Nick Crossley**
University of Manchester

2.00pm **Workshops 2**
A choice of 6 sessions. Each session includes two presentations with discussion.

Margins to mainstream – room 1

Clare Evans 'How Best to Influence – the changing pattern of effective service user involvement 1992-2009.'

Graham Martin 'User involvement in public services: Independence and influence in the invited spaces of governance'

Agents of knowledge (A) – room 2

Rosemary Littlechild & Joy Fillingham 'Service users as agents of knowledge in the context of social work education'

Reima Ana Maglajlic Holicek 'Towards collaborative knowledge about social work and social care – exploration of ethical and practical challenges'

Agents of knowledge (B) – room 3

Clare Ockwell & Peter Campbell 'Reclaiming our history; The importance of histories that are studied, archived and written by the participants'

Roger Smith, Terry Bowyer & Ruth Sayers 'Growing knowledge rooted in lived experience'

Motivations and expectations – room 4

Geraldine Brady, Geraldine Brown & Corinne Wilson 'Keeping it real: Grounded knowledge, expert knowledge and the research process'

Beatrice Gahagan & Lizzie Ward 'Shall I....shan't I? Involving Older People in Research.'

Impact and outcomes (A) – room 5

Jill Scholl 'A Carer's Perspective on Involvement'

Stephanie McKinley & Nerys Edmonds 'Changing minds: Unleashing the potential of mental health service users – a critical perspective on current models of service user involvement and their impact on well-being and "recovery"'

Impact and outcomes (B) – room 6

Rob Kirkwood 'Steering 'Performative' outcomes within a Co-operative Inquiry with young people'

Louca-Mai Brady, Promit Anwar & Amrita Ghosh 'Involving young people in research – making an impact in public health'

3.15pm **Break for refreshments**

3.35pm **Dr Val Williams and Mouse England**
Norah Fry Research Centre, University of Bristol

4.15pm **Reflections on the day**
All speakers

4.30pm **Close**



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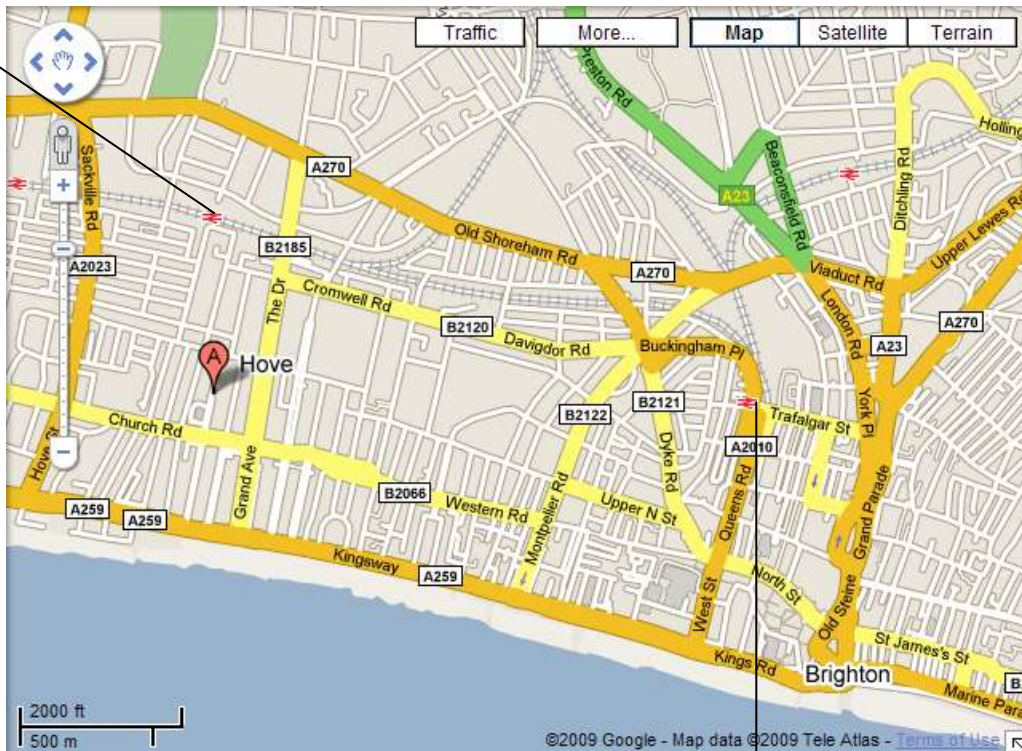
Getting there

Hove Station

SSPARC

Social Science

Policy and Research Centre



Brighton Station

Accommodation

Accommodation in Brighton and Hove:

<http://www.visitbrighton.com/site/accommodation>

Accessible accommodation in Brighton and Hove:

<http://www.visitbrighton.com/site/accommodation/accessible>

For more information about the conference, visit our website:

<http://www.brighton.ac.uk/sass/research/conferences>



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Delegate booking form

CRITICAL PERSPECTIVES ON USER INVOLVEMENT

24 April 2009, Hove Town Hall (wheelchair accessible)

Please fill in the details below in capital letters

Name _____

Position _____

Organisation _____

Address _____

Postcode _____ Tel _____ Email _____

Dietary requirements: Vegetarian Vegan Other

The conference fees are £140 including VAT to include conference pack, lunch and refreshments.

A reduced rate of £30 including VAT is available for service users.

Method of payment Cheque Cheques should be made payable to 'University of Brighton Trading Company'

Credit card Type of card*

*If you are paying by Maestro please quote issue number

Cardholder's name _____ Credit card number _____

Sort code _____ Expiry date _____ Signature _____

Invoice my employer. Name and address of employer _____

Please email the form to s.s.white@brighton.ac.uk or post to Sallie White, Research Administrator, Social Science Policy and Research Centre, University of Brighton, Falmer, Brighton, BN1 9PH.



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